



Provider Communication

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| Subject: | Submission of Kaiser Permanente Senior Advantage Medicare HMO Claims | Priority: | High |
| Date: | March 22, 2005 | Message ID: | ACSBNR-03222005_2 |

Dear Provider,

For Medicaid members who are enrolled in Kaiser Permanente Senior Advantage Medicare HMO, the crossover claims must be filed directly to Medicaid because these claims do not automatically cross over from Kaiser Medicare.

Please follow the steps listed below when submitting these Medicare crossover claims to ACS:

- On the CMS-1500 claim form, specify the following:
 - Kaiser Senior Advantage in the top header (or block 9D) or Medicare HMO Crossover in the top header
 - 06 Attachment in the top header
- At the top of the Kaiser Permanente remittance advice, specify the following:
 - Medicare HMO Crossover
 - 06 Attachment

These steps will ensure that the mail facility identifies your claim as a Medicare crossover and not a COB related Medicaid claim.